

A-TEAM

Your AI team, built for real work

What it can actually do today — in business terms

Capabilities overview · October 2026

BUSINESS EXAMPLES

What businesses hand to an AI team

Finance assistant

Pulls invoices from email, tracks due dates, chases late payers.

Email · web dashboard

Customer support

Answers questions, handles refunds within limits, escalates to a person.

Chat · WhatsApp · phone

Field maintenance

Takes repair calls, dispatches technicians, guides them on site.

[Deep dive in this deck →](#)

Sales follow-up

Qualifies new leads, updates the CRM, books meetings.

Web chat · email · calendar

Employee onboarding

Answers policy questions from the handbook, tracks each hire's checklist.

Mobile app · chat

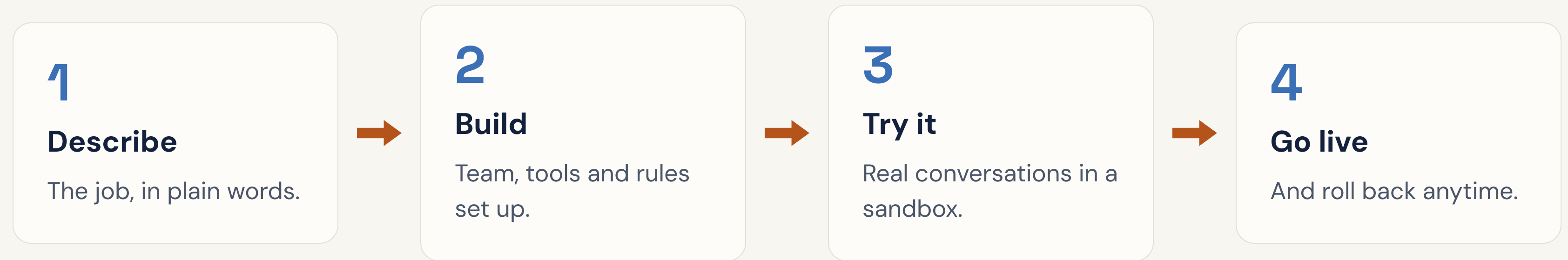
Personal assistant

Calendar, travel and reminders that remember your preferences.

Mobile app · voice

HOW IT WORKS

From idea to a live team



DEEP DIVE

FixIt — an AI maintenance team for a property company

Tenants

Report problems by phone call or WhatsApp

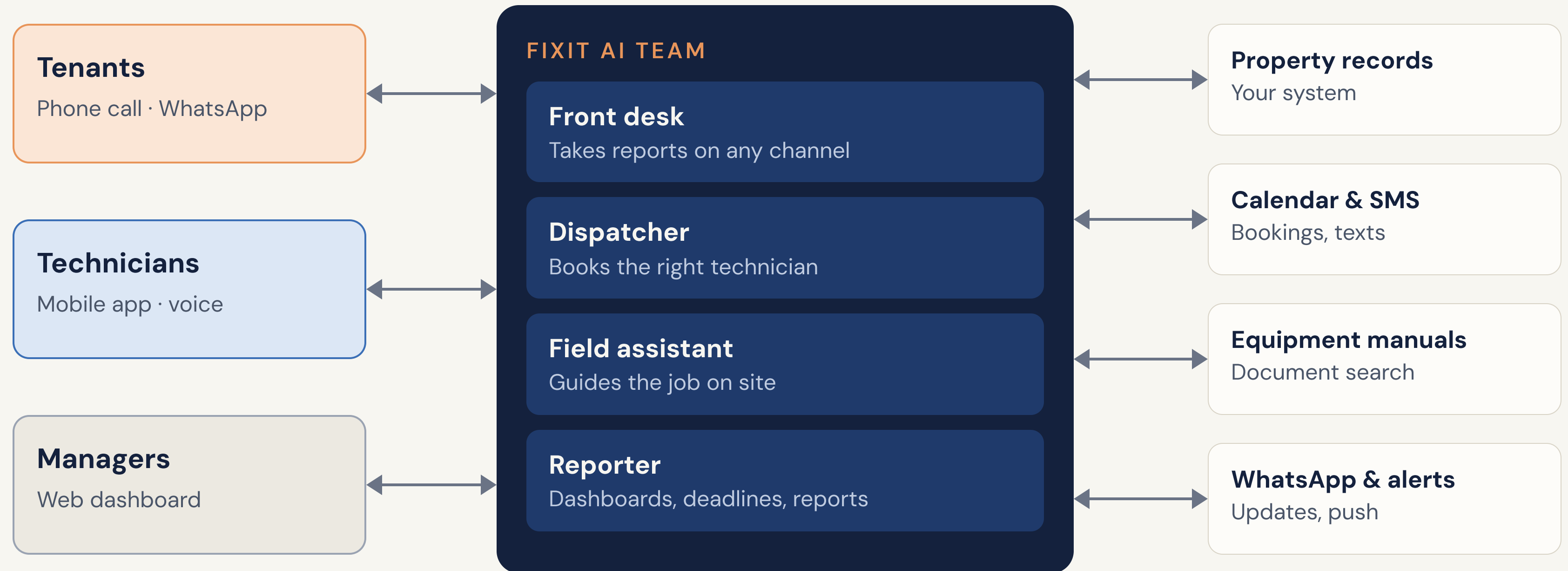
Technicians

Work the day from the mobile app

Managers

Run everything from a web dashboard

Three kinds of users, one AI team, your systems



Each user gets the channel that fits their day

Phone call · WhatsApp

Tenant

Reports a leak in 30 seconds — no app to install. Gets every update by WhatsApp.

Why: occasional user, any age, wants zero setup.

Mobile app · voice

Technician

Today's jobs, equipment scanning, photos, and hands-free questions while working.

Why: on the move, hands busy, needs the camera.

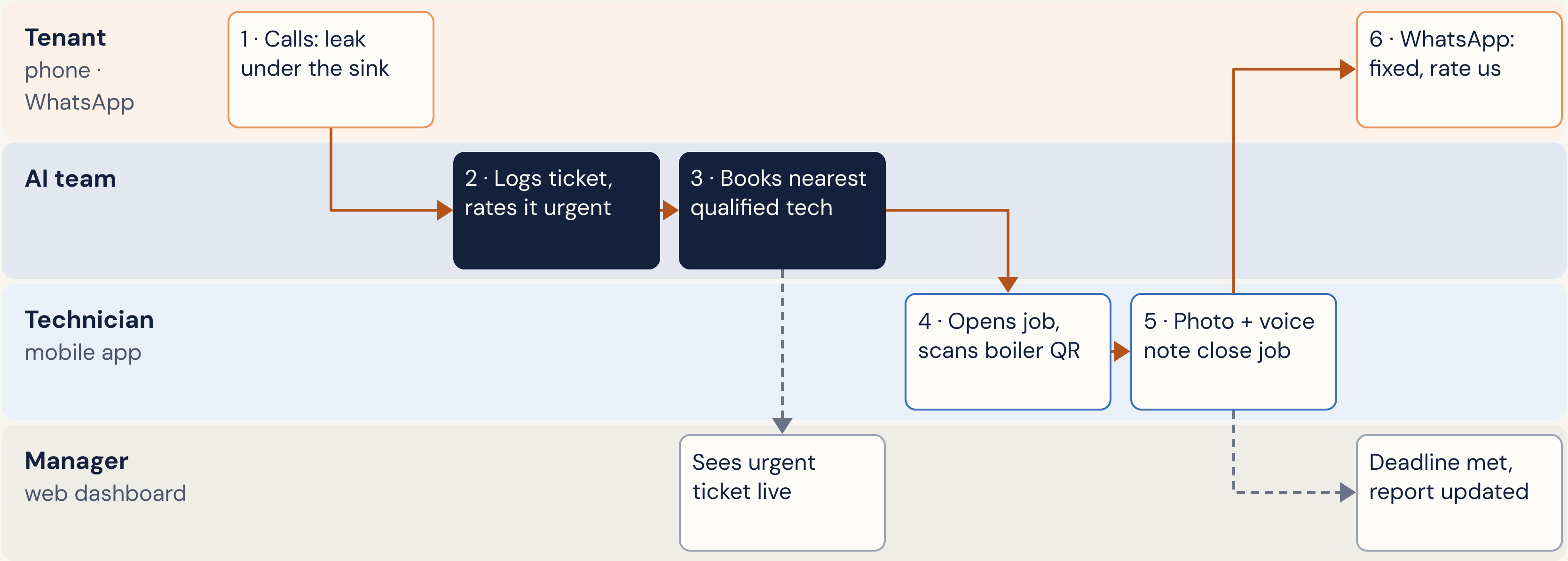
Web dashboard · email

Manager

Live board of every ticket, alerts on deadlines, and a weekly report by email.

Why: at a desk, needs the full picture.

From a phone call to a closed job



Ask FixIt

Year	Percentage
2000	75%
2002	78%
2004	77%
2006	80%
2008	79%
2010	82%
2012	82%
2014	82%
2015	82%

Year	Percentage
1990	75%
1995	85%
2000	83%
2005	88%
2010	80%

Year	Percentage
1990	75%
1995	80%
2000	78%
2005	83%
2010	85%

Sun

Off today

Rebalance

Decisions come to the manager, ready to approve

fixit · admin

FixIt Admin

Overview

Tickets

Approvals

Technicians

Users & roles

Automations

Activity log

Approvals · 3

Reassign · 1

Escalations · 1

#1039 · Door lock replacement

€380

Requested by Omer · Oak Ave 3, 1A

💡 FixIt: price is typical for this repair

Approve

Ask for info

Reject

#1045 · Replace water heater

€1,450

Requested by Dana · Rose St 12, 2C

⚠️ FixIt: above usual — get a 2nd quote?

Approve

Get 2nd quote

Reject

+ 1 more waiting

Reassign #1044

Leak · deadline 16:00 · at risk

FixIt suggests:

☒ Lior — 1.2 km away, free at 15:00 (best fit)

☐ Dana — after her current job, ~15:40

☐ Outside contractor — needs approval

Reassign & notify tenant

Run the team without calling IT

fixit · admin

FixIt Admin

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Users & roles

Invite user

Name	Role	Channel	Status
Maya	Manager	Web	Active
Dana	Technician	Mobile	Active
Omer	Technician	Mobile	Active
Noa	Technician	Mobile	Invited
All tenants	Tenant	Phone, chat	Active

Rules

Manager approval above

€500

No tenant messages between

21-08

Automations

+ New

Morning brief

Weekdays 07:30

On

Deadline watch

Every 15 minutes

On

Tenant follow-up

Daily 18:00

On

Owner report

Fridays 16:00

On

Weekend on-call

Sat-Sun

Off

See every action the AI took — and why

fixit · admin

Fixit Admin

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Today

All members

Blocked only

Time	Member	Action	Result
14:20	Field asst.	Read serial from photo	Done
14:02	Dispatcher	Booked Dana for #1042	Done
13:58	Front desk	Logged call, rated urgent	Done
13:40	Dispatcher	Spend over limit, asked Maya	Waiting
13:15	Front desk	Refused other tenant's details	Blocked
12:30	Reporter	Deadline alert for #1044	Done
11:05	Field asst.	Answered manual question	Done

14:02 · Dispatcher

Booked Dana for #1042

Why

Urgent leak; Dana is qualified, nearest, and free at 14:00.

Tools used

Calendar

SMS

Records

✔

 Rule checks passed

Open chat

Flag

FIXIT · TECHNICIAN'S MOBILE APP

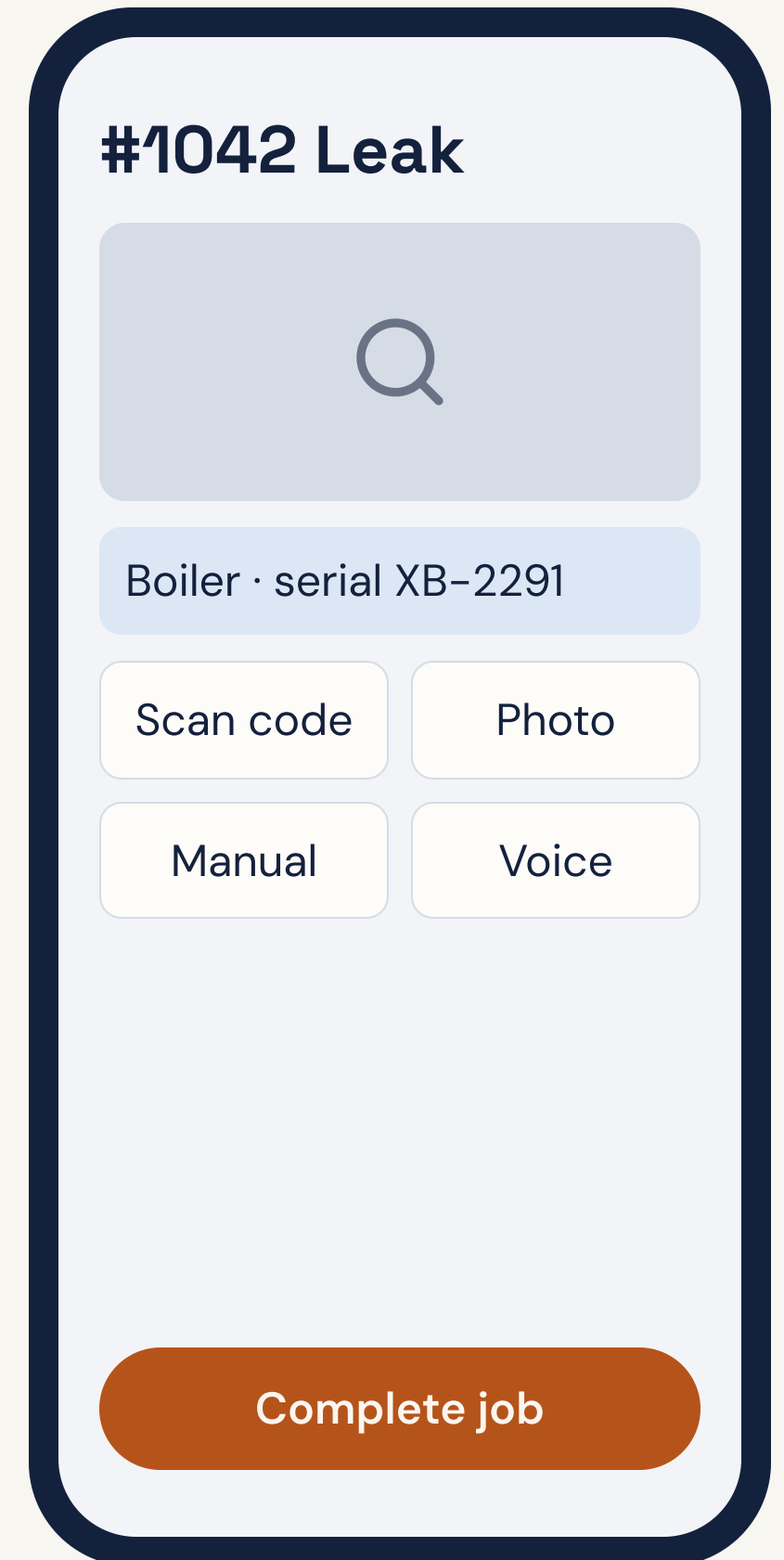
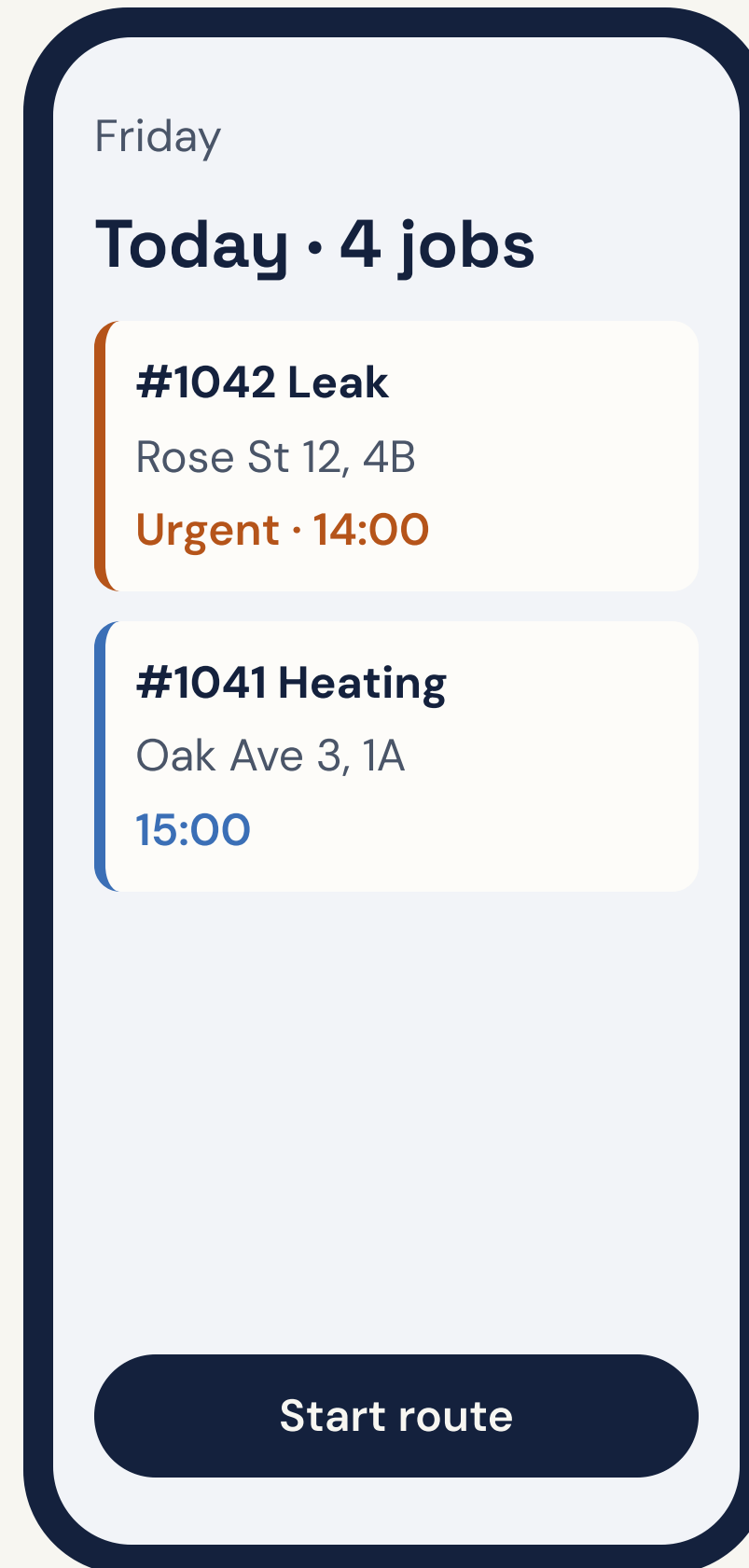
The job, in their pocket

Scan the equipment code — its history and manual appear.

Photo of the label — the serial number is read on the phone.

Ask by voice, hands-free — "what's the torque for this valve?"

Push alerts for new urgent jobs.



No app, no forms — just call

Phone call · 0:42

FixIt: Hi, FixIt maintenance. What's going on?

Tenant: Water is leaking under my kitchen sink.

FixIt: Is that flat 4B on Rose Street? I've booked a technician today, 14:00–16:00, and sent you a WhatsApp link for a photo.

WhatsApp · FixIt

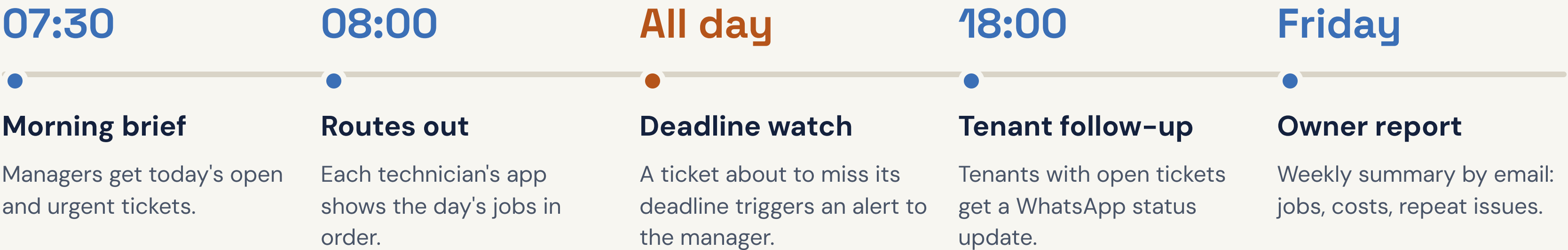
Ticket #1042 · urgent. Send a photo here.

[photo] Here it is

Dana is on her way, arriving around 14:20.

Fixed: valve replaced. Rate the visit 1–5?

What the team does without being asked



Roles and rules, enforced by the platform

Action	Tenant	Tech	Manager
Report an issue	Yes	Yes	Yes
See own tickets	Yes	Yes	Yes
See all tickets	No	No	Yes
Close a job	No	Yes	Yes
Approve spend	No	No	Yes
Reassign techs	No	No	Yes

Guardrails

Never promise a time without a booked slot.

Repairs over €500 wait for manager approval.

Never share one tenant's details with another.

Every action is logged for review.

Everything FixIt uses, all on the platform today

Channels Phone calls WhatsApp* Mobile app Web dashboard Email*	Intelligence Four-member team Auto routing Manual search Memory per tenant	Phone Code scanning Photos Text reading Voice questions Location*	Automation Daily schedules Deadline alerts Push alerts Weekly reports	Control Roles Guardrails Full record Versions, rollback
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One AI team, three building blocks



Team members

Each AI worker has one job, its own instructions and its own rules — like a role description for a new hire.



Tools

Connections to the places work happens: email, documents, messaging, your own business systems.



The team

Sends each request to the right member and passes work between them — automatically.

You describe the job. The platform builds the plumbing.

REACH

People talk to it where they already are



Chat

In the web and mobile app.



Voice

Speak in the app, or call it on the phone.



Messaging

WhatsApp and Telegram.



Email

Reads, sorts and answers Gmail.

Note: messaging and email are available with limits — we confirm the exact setup for each project before committing.

YOUR SYSTEMS

It works inside the tools you already use

Ready-made connections

Gmail — read, search, send, label, archive
WhatsApp and Telegram messaging
Web browser — read sites, fill forms, take screenshots
Document search over Dropbox and Drive, with sources
Travel search — flights, hotels, homes

Anything with an API

Your CRM, accounting, ERP, database or in-house system gets its own connection, built per project and versioned like the rest of the team.

ON ITS OWN

It keeps working when nobody is asking



On a schedule

"Every weekday at 8:00, send me what's due this week."



On an event

"When a new invoice arrives by email, log it and check it."



Alerts

Push a notification to the phone, or send a message, when something needs attention.

MEMORY

It remembers each person — separately

01

Long-term memory

Preferences, facts and history carry over from one conversation to the next.

02

A private data store per user

Each person's records — tasks, logs, items — kept in their own space.

03

Never mixed up

The platform keeps users apart by design, so no one can forget to.

SCREENS

It shows, not just tells

Dashboards, lists, forms and full app screens — on the web and in the mobile app.

Buttons on those screens act directly: tap **Mark paid** and the team does it.

Open invoices	
Supplier A · €1,200	Mark paid
Supplier B · €480	Mark paid
Supplier C · €2,950	Overdue

ON THE PHONE

In the mobile app, it can use the phone’s senses

Capability	Example	Status
Take a photo or video	Attach proof of delivery	Ready
Scan a QR or barcode	Check in a ticket or a parcel	Ready
Read text in a picture	Read a receipt — on the phone	Ready
Recognise what's in a picture	Tag photos by content	Ready
Calendar, contacts, SMS	Book a meeting, text a client	Ready
Location and movement	"Have I arrived?"	With limits
Background work on the phone	Use server schedules instead	Not yet

VOICE

Talk to it out loud

Every team member, by voice

Speak a request in the app or over a phone call and hear the answer back. Nothing extra to build.

Voice-first experiences

A coach, tutor or guide that leads a live spoken conversation and keeps the thread between turns.

Good to know: it speaks when the user speaks or when the app prompts it — it does not start talking on its own.

CONTROL

You stay in control



Roles and permissions

Admin vs. member, buyer vs. seller — the platform enforces who may do what.



Guardrails

"Always" and "never" rules for each team member, e.g. refunds only under a limit.



Full record

Every step and every tool used is logged and can be reviewed.



Safe releases

Test in a sandbox, then go live; roll back to any earlier version.

HONEST STATUS

What's ready today

Ready

- Chat and voice
- Schedules, events and alerts
- Per-user memory and data
- Roles, guardrails, full record
- Dashboards and screens
- Camera, scanning, text reading
- Versioning and rollback

Ready, with limits

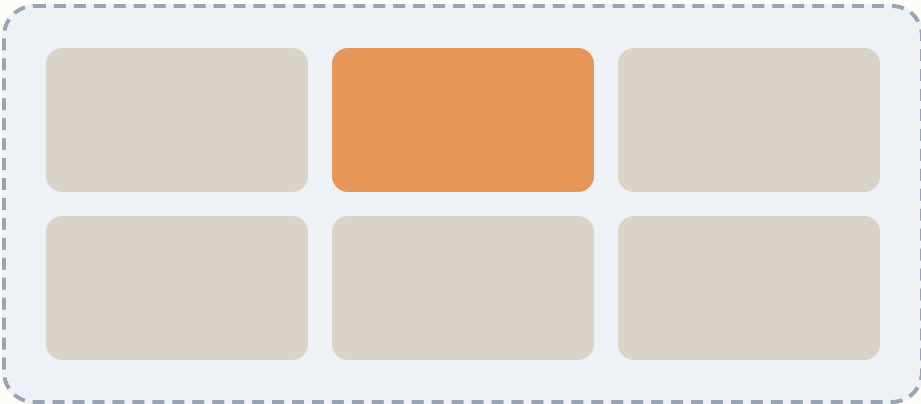
- Email
- Messaging channels
- Location and movement
- Continuous camera understanding

Not yet

- Background work on the phone itself

DEPLOYMENT

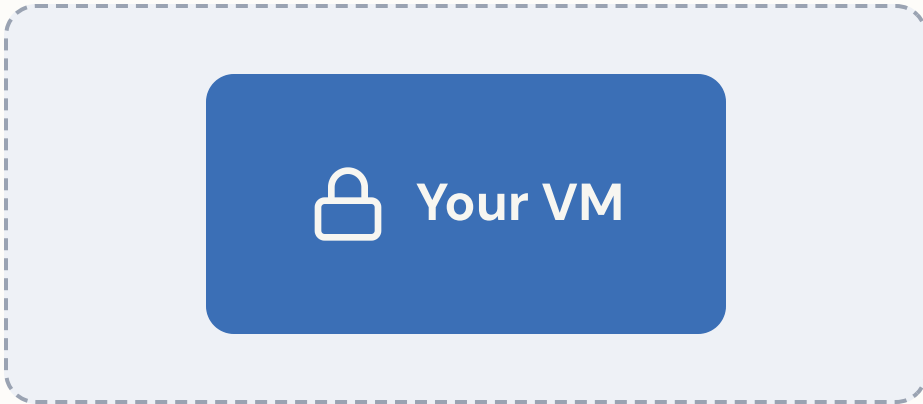
Three ways to run your AI team



A-Team cloud · your team in its own workspace

1 · Try it now

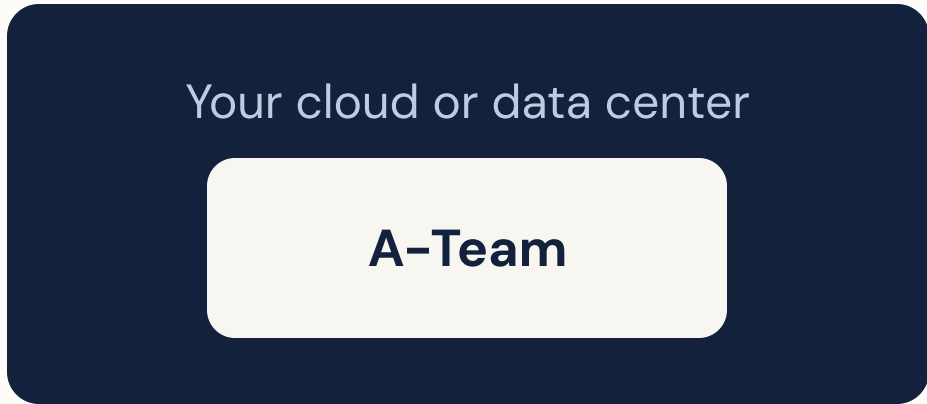
Full SaaS, zero effort. Sign up and see your team working the same day.



A-Team cloud · a machine for you alone

2 · Isolated SaaS

Still fully managed by us, but on a dedicated, isolated virtual machine.



Your infrastructure · inside your walls

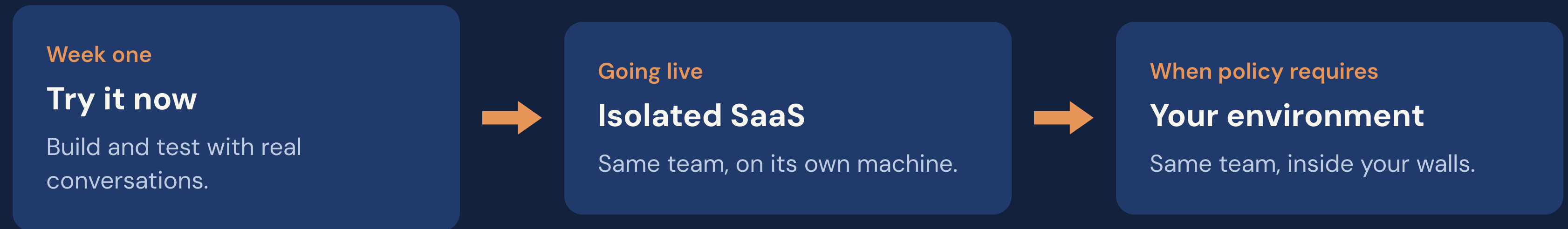
3 · Your environment

We provision the platform into your own compute environment.

Pick the level of isolation you need

	Try it now	Isolated SaaS	Your environment
Effort for you	None	None	Provide the compute
Where it runs	A-Team cloud, shared	A-Team cloud, dedicated VM	Your cloud or data center
Who operates it	A-Team	A-Team	Agreed per customer
Data separation	Own workspace	Own machine	Your own walls
Best for	Pilots, small teams	Production, sensitive data	Regulated, strict policy

Start in minutes, move when you're ready



The team you build is versioned once and moves with you — nothing is rebuilt.

What would you hand to your AI team first?

Start with one job. Grow the team from there.